

February 27, 2011

- 1. The Board would like to thank everyone who turned in staff evaluations. While the evaluations do indicate some improvement, they also indicate that even more improvement is needed. Please be assured that the Board is working to address your concerns.
- 2. The Board strongly advises all residents to provide Sam with a copy of the key or keys necessary to gain access to apartments in an emergency. A new coding system has been created to enable apartment keys to be stored safely and securely. In a recent incident, it took several hours for Sam to drill a hole through a lock in order to enter an apartment in which a burst pipe was flooding apartments below. Not only did the shareholder have to replace the lock at his own expense, but the damage to his and other apartments was much worse as a result of the time it took to open the door.
- 3. To help deal with the current bed bug problem, the city has created new guidelines for the disposal of mattresses. If you suspect that your apartment is affected, contact our super, Sam and he will provide a disposal cover free of charge and tell you what else you need to do. Sam's cell # is 917-557-0205 and his email address is super875w181st@aol.com.
- 4. All residents are reminded that fire laws prohibit storing baby carriages, strollers or anything else, in the hallway. We risk a hefty fine from the Fire Department and any fine will be passed along the offending shareholder/tenant.

And finally, a couple of common sense items:

- 5. If you have a dog, you are responsible for that dog's behavior. If your dog has an accident in the building, you MUST clean it up immediately.
- 6. When in the lobby, please keep the noise level down in consideration of neighbors who live nearby. Please keep noise to a minimum while waiting for the elevator and make sure your children and pets understand the need for quiet. And please remind all young people that there is absolutely no bicycle riding allowed in the lobby.

If you have any questions or concerns, please contact the Board at **board**@875west181.com.